

MODULE 11

Dental Software

Introduction

Welcome to week eleven of this twelve-week online course. This module will discuss the differences in Dental software and give you a generalized description of the most commonly used software's in the industry.

Objectives

After reading this module you should be able to:

- Difference between cloud based, server based, and single user
- Overview of iDentalSoft
- Over view of Curvedental
- Overview of Denticon
- Overview if DentiMax
- Overview of Eagle Soft
- Overview of MaxiDent
- Overview of Dentrix Enterprise
- Overview of EasyDental

About Dental Software

There are hundreds of dental software's to choose from depending on if your office is looking for cloud based, server based, or single user. Cloud based software is any software or programs which run from a web-based platform. All the software resides on the company's server and is accessed by the provider via the internet, this allows the provider a way to increase capacity, enhance functionality and access records in real-time. Server based software is one that a provider purchases from a software vendor and maintains its own dental records through an onsite server, with server-based software you are allowed multiple users just like cloud based. Single user software is software that is purchased and downloaded onto a single computer for single use. This type of software is not practical for large practices it is typically used in smaller more rural practices where sharing of information between providers is not an every day use.

Cloud Based Software

Curvedental

Curve Dental is a web-based practice management solution designed for small to midsize private dental practices. The solution helps to manage every facet of the dental practice business, from patient charting and clinical notes to patient education, treatment planning, imaging, billing, scheduling, and reporting.

The solution offers an interactive interface for practices to process digital images and build charting. A web-based dashboard allows users to view key metrics and track daily schedules.

The built-in native analytics tool helps practices to build custom reports with interactive graphs and charts that can be shared with patients or supported medical facilities.

Curve Dental is a cloud-based application for dental group practices. The information is fully secure as Curve Dental manages all backup and security at their end, ensuring that practices do not have to worry about upgrades or server maintenance.

Curve Dental is a fully HIPAA compliant solution suitable for growing practices that are looking for an online practice management solution to manage their daily operations.

Supported Operating Systems: Mac OS, Web browser (OS agnostic)

View a Demo: <https://www.youtube.com/watch?v=S6-qNo5VW9Y>

Denticon

Denticon by Planet DDS is a cloud-based practice management solution for dental organizations of all sizes. It includes clinical and business functionality, along with advanced modules for imaging, patient communications and reporting and analytics.

Denticon helps practices provide dental care and manage their patient experience using cloud-based practice management and communication tools. It is also ONC certified and HIPAA

compliant.

Denticon's practice management can be customized for single and multi-location practices, making it suitable for dental practices of all sizes. It can also accommodate mobile dentistry practices. Planet DDS offers additional options for patient relationship management, as well as integrated image management with its product Dentiray.

Planet DDS also offers in-house insurance verification and other transactional services to Denticon users.

Supported Operating Systems: Mac OS, Web browser (OS agnostic), Windows 8

View a demo: <https://www.youtube.com/watch?v=KXyoj07uW20>

iDentalSoft

This is a dental practice management solution that offers integrated charting, billing, treatment planning, scheduling and imaging features. The system allows practices to choose whether to host data and backups in the cloud or their own office. iDentalSoft also helps to manage schedules of employees working at different locations. The system's scheduler allows administrative staff to search openings by time, operatory, or provider; color-coding allows users to determine patient status and view confirmations and no-shows. Providers can designate time blocks for certain procedures. Users can also scan, upload and categorize the documents for access purpose.

From the patient portal, patients can register themselves, request appointments, sign consents and make payments. The solution offers HIPPA compliance and two-factor authentication which enables users to protect email attachments with a password. iDentalSoft can be used by general dentistry, orthodontics, endodontics, pediatric dentistry, periodontics and oral and maxiofacial surgery practices.

Supported Operating System(s):

Mac OS, Web browser (OS agnostic), Windows 8, Windows 10

View a Demo: <https://www.youtube.com/watch?v=ZfXIGKZtM3o>

Server Based Software

DentiMax

DentiMax offers a complete digital sensor and practice management software with integrated

ONC-ACB certified electronic health recording system capabilities for dental clinics. The software can be installed locally on any Window-based device or hosted in the cloud as a SaaS application. The combined suite offers features such as insurance and claim management, patient billing, period charting, patient scheduling and auto clinical notes.

With DentiMax practice management system, dentists and their staff can send X-rays, medical bills, prescriptions and other insurance attachments electronically to patients. The clinical note builder allows dentists to create and record clinical notes. Clinics can use DentiMax's imaging tool or integrate their existing digital sensors to generate digital x-rays of the tooth. DentiMax supports over 25 third-party sensors including Eaglesoft, Dentrix and Softdent.

DentiMax also features the ability to track employee time, verify patient insurance online, schedule appointments, process credit card payments, maintain accounting ledger, electronically store documents, electronically send prescriptions and appointment reminders.

Supported Operating System(s):

Windows 7, Mac OS, Web browser (OS agnostic), Windows 8, Windows 10

View a demo: https://www.youtube.com/channel/UCj_L1j2NZi-nSqL35Q_IviQ

Eaglesoft

Patterson Dental's Eaglesoft software is a Meaningful Use and ONC-ATCB certified on-premise dental office practice management system. Well suited for practices of all sizes, it includes a clinical chart, patient scheduling and billing/accounting applications, as well as periodontal templates.

Eaglesoft's patient scheduling application gives users the ability to block off different segments of time, from five to 60 minutes, depending on the necessary length of the appointment.

Double booked appointments are displayed side-by-side so they can be identified before a problem arises.

The treatment planning module lets users present treatment plans to patients and collect consent forms with a digital signature feature. It also provides financial information so patients can make an informed decision based on insurance coverage estimates.

This software also includes a document manager, SmartDoc, which enables users to store and manage documents that have been imported from paper charting systems.

Supported Operating System(s):

Windows Vista, Windows XP, Windows 8, Windows 10

View a Demo: <https://www.youtube.com/watch?v=GybBxQX3dqm>

MaxiDent

MaxiDent is an integrated suite of dental products that enables providers to manage all aspects of their practice, from check-in to appointment reminders and digital record transfer. Key features include clinical charting, billing, patient scheduling and digital imaging designed specifically to meet the needs of single and multi-location dental practices.

MaxiDent also offers MaxiM, an internal instant messaging system to streamline communication between all employees of the clinic. MaxiChart electronic dental charting can be customized with different templates and is compatible with hands-free devices for voice dictation. Tablet compatibility allows providers to record diagnoses and treatment plans at the point of care and for patients to sign digital consent forms.

With MaxiCare patient self-check in, providers can have patients fill out forms on tablet devices that are automatically imported into their dental record. MaxiDent is supported on both Windows and Linux operating systems.

Supported Operating System(s):

Mac OS, Linux, Web browser (OS agnostic), Windows 8, Windows 10

View Demo: <https://www.youtube.com/watch?v=ptizfTyQeZ4>

Dentrix Enterprise

Dentrix Enterprise by Henry Schein is a fully integrated solution for dental care. It is suitable for organizations like large dental groups, DSOs, multi-location practices, community health centers, hospitals, correctional facilities and government organizations. On-premise and cloud-based deployments are available.

Dentrix Enterprise provides tools for scheduling, appointment booking, e-prescribing and monitoring continuing care, as well as various chart types. Users can enter clinical notes and enable pop-up alerts that appear when a patient's chart is accessed. Treatment planning tools track patient benefits to help set appointment schedules.

Users can also manage billing and accounting, insurance processing and revenue. Reports can be run to track payments, Medicaid reimbursement, payer utilization and more. Permission controls allow users to restrict access for individuals or groups. Dentrix Enterprise can be integrated with software such as Allscripts, eClinicalWorks, Epic and SuccessEHS.

Support is provided via live chat, email and over the phone. Pricing models vary depending on customer needs.

Supported Operating System(s):

Windows 7, HP-UX, Web browser (OS agnostic), Windows 8, Windows 10

View Demo: <https://www.youtube.com/watch?v=7VbtwG6SWhc>

Single User Software

Most of the Server Based software's offer a single user version the most commonly used single user versions come from DentiMax, Eaglesoft, datacon, easydental, and OASiS.

Easy Dental

Easy Dental by Henry Schein is an on-premise practice management solution for dentists that can support practices of any size. The solution serves multiple specialties including general dentistry, endodontics, periodontics, pediatric dentistry and orthodontics.

The Easy Dental suite has modules for clinical charting, billing and patient scheduling. Within the scheduling module, users can create customized calendars for each provider in a dental practice. Scheduling functionality keeps track of every patient who would prefer an earlier appointment, allowing staff to reschedule these patients if an earlier appointment becomes available due to a no-show or cancellation.

Patient billing module allows dentists to post procedures, payments and adjustments along with taxes and discounts. The module exports financial data to MS Excel. Integrations include QuickBooks and Peachtree. Users can also request to add extra functionalities such as digital imaging integration, credit card billing and electronic claims verification. Support is offered via email, phone and chat.

Supported Operating System(s):

Windows 7, Windows Vista, Windows XP, Windows 2000, Windows 8, Windows 10